



**2nd Quarter  
2024  
Schedule  
  
Hamilton  
County  
Human  
Resources  
Development**

<b>April</b>				
Mon	Tuesday	Wednesday	Thursday	Fri
<b>1</b>	<b>2</b> <b>LFR: NBC-2B: Giving Needs-Based Feedback—Part 2</b> 8:30 – 10:30, Virtual Classroom Michelle Santorsola	<b>3</b>	<b>4</b> <b>Civil Treatment Workplace for Employees</b> 8:30 – 11:00, Virtual Classroom Ed Demeritt	<b>5</b>
<b>8</b>	<b>9</b> <b>LFR: NBC-3A: Realizing Talent in Others—Part 1</b> 8:30 – 10:30, Virtual Classroom Daniel Conrad	<b>10</b>	<b>11</b> <b>LFR: PL-1: Building Trust Under Pressure: The Basic Principles</b> 8:30 – 11:00, Virtual Classroom Dawn Mays	<b>12</b>
<b>15</b>	<b>16</b> <b>LFR: NBC-3B: Realizing Talent in Others—Part 2</b> 8:30 – 10:30, Virtual Classroom Daniel Conrad	<b>17</b>	<b>18</b> <b>Civil Treatment Workplace: Inclusion NOW for Employees</b> 8:30 – 11:00, Virtual Classroom Kelly Winston	<b>19</b>
<b>22</b>	<b>23</b> <b>LFR: NBC-4A: Offering Rewards and Recognition—Part 1</b> 8:30 – 10:30, Virtual Classroom Dawn Mays	<b>24</b>	<b>25</b> <b>CPR Heartsaver Total-Blended</b> 8:30—11:00 or 1:00—3:30, Room 705 Dawn Mays, Ed Demeritt	<b>26</b>
<b>29</b>	<b>30</b> <b>LFR: NBC-4B: Offering Rewards and Recognition—Part 2</b> 8:30 – 10:30, Virtual Classroom Dawn Mays			

**For  
information,  
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<b>May</b>				
Mon	Tuesday	Wednesday	Thursday	Fri
		<b>1</b>	<b>2</b> <b>CPR Heartsaver Total-Blended</b> 8:30—11:00 or 1:00—3:30, Room 705 Brad Miller, Michelle Santorsola, Sheridan Bass	<b>3</b>
<b>6</b>	<b>7</b> <b>CPR Heartsaver Total-Blended</b> 8:30—11:00 or 1:00—3:30, Room 705 Dawn Mays, Michelle Santorsola	<b>8</b>	<b>9</b> <b>LFR: PSR-1: Connecting People and Process</b> 8:30 – 12:00, Room 705 Jessie Nelson	<b>10</b>
<b>13</b>	<b>14</b> <b>Civil Treatment Workplace for Managers—Part 1</b> 8:30 – 11:00, Virtual Classroom Michelle Santorsola	<b>15</b> <b>Civil Treatment Workplace for Managers—Part 2</b> 8:30 – 11:00, Virtual Classroom Ed Demeritt	<b>16</b> <b>LFR: PSR-2A: Exploring Gaps, Causes &amp; Solutions—Part 1</b> 8:30 – 10:30, Virtual Classroom Sarah Grace Ward	<b>17</b>
<b>20</b> <b>Professional Customer Service for JFS Employees—Part 1</b> 8:30-10:30, Virtual Classroom Kyle Dorrman	<b>21</b> <b>Professional Customer Service for JFS Employees—Part 2</b> 8:30-10:30, Virtual Classroom Kyle Dorrman	<b>22</b>	<b>23</b> <b>LFR: PSR-2B: Exploring Gaps, Causes &amp; Solutions—Part 2</b> 8:30 – 10:30, Virtual Classroom Richelle Richardson	<b>24</b>
<i>Holiday</i>	<b>27</b>	<b>28</b>	<b>29</b> <b>Civil Treatment Workplace for Employees</b> 8:30 – 11:00, Virtual Classroom Michelle Santorsola	<b>30</b> <b>LFR: PSR-3: Deciding on a Solution</b> 8:30 – 10:30, Virtual Classroom Sarah Grace Ward



<b>June</b>				
Mon	Tuesday	Wednesday	Thursday	Fri
<b>3</b>	<b>4</b> <b>Civil Treatment Workplace for Employees</b> 8:30 – 11:00, Virtual Classroom Kelly Winston	<b>5</b>	<b>6</b> <b>LFR: PSR-4A: Making It Happen—Part 1</b> 8:30 – 10:30, Virtual Classroom Bonita Wood	<b>7</b>
<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b> <b>LFR: PSR-4B: Making It Happen—Part 2</b> 8:30 – 10:30, Virtual Classroom Bonita Wood	<b>14</b>
<b>17</b>	<b>18</b>	<i>Holiday</i>	<b>19</b>	<b>20</b> <b>21</b>
<b>24</b>	<b>25</b>	<b>26</b>	<b>27</b>	<b>28</b>